

## **Drinking Water Quality Management Standard**

Justice Dennis O'Connor, in Part Two of the Report of the Walkerton Inquiry, recommended the adoption of a quality management system (QMS) for municipal drinking water systems. The Drinking Water Quality Management Standard (DWQMS) was developed which outlines 21 elements that all Quality Management Systems must conform to. The QMS must be documented in an Operational Plan.

The Township of Wellington North Water Department has prepared its Operational Plan outlining its Quality Management System.

The Operational Plan was submitted to the Ministry of the Environment July 1, 2009 and the Township is awaiting a third party audit by the Canadian General Standards Board.

The complete Operational Plan is available for viewing by the Public upon request. Requests can be made during normal business hours at the Water Department Office (519) 848-5327 or email [mirvine@wellington-north.com](mailto:mirvine@wellington-north.com)

If you have any further questions or concerns they can be directed to Melissa Irvine, Process Compliance Analyst. If you wish to file a complaint in regards to your quality of water, please complete Form F21-01 and drop off at the Township Office or email to [mirvine@wellington-north.com](mailto:mirvine@wellington-north.com) or [btrood@wellington-north.com](mailto:btrood@wellington-north.com) or call the Water Department Office.